



How to Submit a Ticket

 **There are 2 options to submit a ticket:**

Submit Via Email:


Send an email to support@xiomautomotive.com which will automatically open a ticket in the portal.

Include:

- Description of the issue or request
- Environment and database info (if applicable)
- Recovery processes or steps taken
- Screenshots, videos, or relevant links

Submit Via Web Portal:

- Register and log in at [Xioma Automotive Support Portal](#)
- Once logged in:
 1. Click "**Report an Incident**" or "**Change Request**"
 2. Fill out the required fields
 3. Attach files (drag and drop or click "Add file")
 4. Click "Send" to submit

 In case you forget your password, you can easily reset it yourself using the password recovery link on the login page

To view all your requests:

Click on the "**Profile and Settings**" icon on the upper right-hand corner of the page. From there, you can access and manage all your submitted requests.

Need help?

If you have trouble logging in or submitting a request, don't hesitate to contact us at support@xiomautomotive.com